



Thank you for using Infocom OneBridge Audio Conferencing Service. Your feedback is very valuable to us. With this simple and quick survey we would know how to address issues that will otherwise be unresolved. Everything will be treated as confidential.

Name _____

Designation _____

Company _____

Date of Audio Conference: _____

Time of Audio Conference: _____

I. Clarity of Audio

Was the audio from your audio conference clear and easy to understand?

- Very clear
- Somewhat clear
- Not good

II. Speed of Connection

When you dialed-up how fast did it connect?

- I connected immediately
- I waited a bit but got through
- I had a hard time connecting

III. Dependability of Service

How did the audio conference in terms of continuity do?

- It went great. No interruptions.
- We had one or two minor interruptions.
- It was terrible. Our line was constantly being cut.

IV. Support Service

Was the support service helpful to your needs?

- Yes. They were very helpful from the start to finish.
- They were trying to help us.
- No. They were nowhere to be found. / They couldn't help us with our problem.

VI. Overall Impact to Your Needs

Did the OneBridge service give you the convenience to communicate?

- Yes, I will even recommend this to my friends!
- Okay for now.
- NO!!!

Other things you would like us to know:

Thank you for taking time out to fill out this form. We look forward to having you as one of our most valued clients!